Grievance Redressal Cell

Darrang College Estd. 5/12/2022

A. Chairperson: Dr. Arundhati Deka Nath

B. Members: 1. Dr. Bidhan Borah

2. Dr. Manoj Hazarika

3. Dr. Jnandabhiram Chutia

4. Ms. Sadhana Deka

C. Student Representative: Himangshu Borah

D. Special Invitee: Dr. Rubbi Dutta, Asst. Prof. Tezpur

Law College.

Grievance:

Grievance means, and includes, complain(s) made by an aggrieved student in respect of the following namely:

- 1. Admission contrary to merit determined in accordance with the declared admission policy of the institution
- 2. Irregularity in the process under the declared admission policy of the institution.
- 3. Demand of money in excess of that specified to be charged in the declared admission policy of the institution.
- 4. Non-payment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission.
- 5. Delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission.
- 6. Non-transparent or unfair practices adopted by the institution for the evaluation of students;.
- 7. Delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time.
- 8. Harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.
- 9. Any action initiated/taken contrary to the regulations and/or guidelines made/issued by the Commission and/or the regulatory body concerned.
- 10. Non-publication of a prospectus by the institution, in accordance with the provisions of these regulations.